



# DEVELOPING PUBLIC SECTOR PEOPLE SKILLS:

Unlocking the Potential in Yourself and Others

Course Duration	Course Dates	Course Locations	Course Fees (excl. VAT where applicable)
5 days	6 - 10 May 2024	Kuala Lumpur, Malaysia	\$ 2,250
5 days	26 - 30 August 2024	Dar Es Salaam, Tanzania	\$ 2,250

## ENROL

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\* Terms and Conditions apply



Contact us for special group rates  
[info@training-connections.co.ke](mailto:info@training-connections.co.ke)



**COURSE PREREQUISITE:-**Participants are expected to complete a behavior preference questionnaire before the start of the Course; link to be availed upon registration.

**COURSE OVERVIEW:-**By the end of this 5-day training, participants should have the people skills necessary to thrive in the collaborative and diverse environment of the public sector, contributing to a positive workplace culture and improved overall effectiveness.



## KEY TAKEAWAYS

### Self-Awareness and Personal Effectiveness:

Enhance self-awareness to understand personal strengths, weaknesses, and communication styles.  
Develop strategies for personal effectiveness in the public sector context.

### Building Strong Interpersonal Relationships:

Learn effective communication techniques to establish and maintain positive relationships.  
Develop empathy and active listening skills for better understanding colleagues and stakeholders.

### Effective Team Collaboration:

Foster a collaborative team culture by promoting open communication and cooperation.  
Develop strategies for building and leading high-performing teams.

### Leadership and Influence:

Understand the principles of leadership and how to positively influence others.  
Develop leadership skills that align with the unique challenges of the public sector.

### Effective Feedback and Performance Management:

Develop skills in providing constructive feedback to support professional growth.  
Learn performance management strategies tailored to the public sector context.

### Problem Solving and Decision Making:

Enhance problem-solving skills for addressing challenges unique to the public sector.  
Develop effective decision-making processes that consider diverse perspectives.

### Emotional Intelligence in Public Service:

Develop emotional intelligence skills for navigating complex public sector interactions.  
Understand the impact of emotions on decision-making and interpersonal relationships.

### Continuous Professional Development:

Foster a commitment to continuous learning and professional development.  
Develop a personalized plan for ongoing skill enhancement and career growth.

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**Clarity4D**  
clear colourful communication



**Training  
Connections**

● Personal Effectiveness ● Organizational Performance ● Leadership Effectiveness ●

## ABOUT TRAINING CONNECTIONS

At Training Connections, we are all about assisting **PEOPLE** improve their **Personal Effectiveness** to achieve their **Organization's Performance** goals through enhancing their **Leadership Excellence**.

Core to the Training Connections philosophy is an excitement for people and their development that is felt from the first contact.

## OUR PROGRAMS

Our programs are designed in collaboration with leadership & management faculty from prominent business schools and industry practitioners. The programs seek to transform the way people work together. We mount our programs to create vibrant working environments in which people feel valued and get heard, communication is honest and clear, decision-making timely and robust, and authentic leadership filters through the organizations we work with.

## We Develop PEOPLE – Our skillset pillars.

Our four core training pillars are comprised of key components of the executive skillset needed to thrive in today's ever-changing business environment.

### Self Awareness & Personal Development



We use a communication and behavior assessment tool called Clarity4D. This is an easy to understand tool that depicts different personalities in color; red, yellow, green and blue. It helps people understand themselves and others better.

### Leadership and Management



Getting the leaders of your organisation especially at the top, behaving authentically, inspirationally, respectfully, and communicating with clarity, honesty and conviction is a critical driver of success. It sets the tone and creates the culture for others to emulate.

### Team Dynamics and Development



In order for an organization to achieve excellence and meet its objectives, it must have cohesive working teams and we are equipped to help you achieve that.

### Communication and Interpersonal Skills



With improved communication comes better relationships both at home and in the workplace. Using the Clarity4D tool, we guide you through your preferred communication style and help you understand other people's communication style as well.

## BEGIN YOUR PERSONAL LEARNING AND DEVELOPMENT JOURNEY WITH TRAINING CONNECTIONS



All our learning programmes begin with an introduction to the Clarity4D model and our signature 'Personal Impact' workshop. This gives delegates valuable insights into themselves and the impact they can have on others, and lays the groundwork for improved working relationships and team performance.

## CUSTOMIZE THIS PROGRAM

**Turn this program into a custom learning experience for your team or organization.**

Training Connections Limited helps organizations of all sizes in every industry identify core problems and create new solutions to address their current and future business needs. We work closely with you to holistically design a program that is delivered by facilitators with vast experience from training organizations just like you to get you results.

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