



MASTERING BEHAVIORAL DYNAMICS :

A Masterclass in Effective Behavior Management for Leaders & Managers

Course Duration	Course Dates	Course Locations	Course Fees (excl. VAT where applicable)
5 days	18 - 22 March 2024	Singapore, Singapore	\$ 2,250
5 days	23 - 27 September 2024	Port Louis, Mauritius	\$ 2,250

ENROL

Visit: www.training-connections.co.ke/calendarprograms

** Terms and Conditions apply*



Contact us for special group rates
info@training-connections.co.ke



COURSE PREREQUISITE:-Participants are expected to complete a behavior preference questionnaire before the start of the Course; link to be availed upon registration.

COURSE OVERVIEW:-By the end of this 5-day masterclass, participants should be equipped with a comprehensive set of skills and knowledge to effectively manage and influence behavior in their leadership or managerial roles.



KEY TAKEAWAYS

Understanding Behavioral Principles:

Participants will define and comprehend foundational principles of human behavior while exploring psychological theories relevant to behavior management.

Assessment and Analysis:

Participants will develop skills in assessing and analyzing individual and group behaviors to be able to identify triggers and patterns influencing behavior in various contexts.

Effective Communication Strategies:

Participants will learn and apply communication techniques to foster positive behaviors while exploring strategies for clear and assertive communication in challenging situations.

Conflict Resolution Skills:

Participants will acquire tools for managing conflicts and addressing behavioral issues to enable them develop techniques for de-escalation and resolution in professional settings.

Creating a Positive Environment:

Participants will understand the role of the environment in shaping behavior and learn how to design and maintain positive and supportive work environments.

Individualized Behavior Plans:

Participants will create personalized behavior plans for individuals with specific needs so as to understand the importance of tailoring approaches to diverse personalities.

Crisis Management:

Develop skills to handle crisis situations and emergency behavioral issues to implement crisis prevention and intervention strategies.

Leadership and Modeling Behavior:

Participants will explore the role of leadership in shaping organizational behavior to be able to develop skills in modeling positive behavior as a leader or manager.





**Training
Connections**

● Personal Effectiveness ● Organizational Performance ● Leadership Effectiveness ●

ABOUT TRAINING CONNECTIONS

At Training Connections, we are all about assisting **PEOPLE** improve their **Personal Effectiveness** to achieve their **Organization's Performance** goals through enhancing their **Leadership Excellence**.

Core to the Training Connections philosophy is an excitement for people and their development that is felt from the first contact.

OUR PROGRAMS

Our programs are designed in collaboration with leadership & management faculty from prominent business schools and industry practitioners. The programs seek to transform the way people work together. We mount our programs to create vibrant working environments in which people feel valued and get heard, communication is honest and clear, decision-making timely and robust, and authentic leadership filters through the organizations we work with.

We Develop PEOPLE – Our skillset pillars.

Our four core training pillars are comprised of key components of the executive skillset needed to thrive in today's ever-changing business environment.

Self Awareness & Personal Development



We use a communication and behavior assessment tool called Clarity4D. This is an easy to understand tool that depicts different personalities in color; red, yellow, green and blue. It helps people understand themselves and others better.

Leadership and Management



Getting the leaders of your organisation especially at the top, behaving authentically, inspirationally, respectfully, and communicating with clarity, honesty and conviction is a critical driver of success. It sets the tone and creates the culture for others to emulate.

Team Dynamics and Development



In order for an organization to achieve excellence and meet its objectives, it must have cohesive working teams and we are equipped to help you achieve that.

Communication and Interpersonal Skills



With improved communication comes better relationships both at home and in the workplace. Using the Clarity4D tool, we guide you through your preferred communication style and help you understand other people's communication style as well.

BEGIN YOUR PERSONAL LEARNING AND DEVELOPMENT JOURNEY WITH TRAINING CONNECTIONS



All our learning programmes begin with an introduction to the Clarity4D model and our signature 'Personal Impact' workshop. This gives delegates valuable insights into themselves and the impact they can have on others, and lays the groundwork for improved working relationships and team performance.

CUSTOMIZE THIS PROGRAM

Turn this program into a custom learning experience for your team or organization.

Training Connections Limited helps organizations of all sizes in every industry identify core problems and create new solutions to address their current and future business needs. We work closely with you to holistically design a program that is delivered by facilitators with vast experience from training organizations just like you to get you results.

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accredited business partner



Clarity4D
clear colourful communication